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21st Century Business Customer Service

Customer service is essentially a crucial part of the product or service your business offers, as it can directly influence the customer experience of the given product. This means that customer service is an important part of building the brand. Customer service is often taken care of by special customer service representatives.

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8 Requirements of the 21st Century Customer

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21st Century Service

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CUSTOMER SERVICE IN THE 21ST CENTURY WHAT IS CUSTOMER SERVICE AND WHY IT IS IMPORTANT Customer service as defined by Salesforce is the support given to the customers both before and after they purchase products or services. A good customer service is a key to business growth and client retention and it's critical to the customer experience.

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